

Festival Emergency Procedures



**All incidents on site MUST be reported to JamCom, on:
(+44) 0300 30 21 999**

(Phone calls, SMS, and WhatsApp messages are all accepted)

This number is staffed 24/7 throughout the event and is equipped to deal with all incidents including: Safeguarding, Facilities, Welfare, Security, Response, Fire, Medical and Behaviour.

If in doubt, please call the number above.

Please do NOT call 999 directly, JamCom will manage and coordinate all incidents in conjunction with external Emergency Services and other agencies.



MAJOR INCIDENT

In the event of a major incident, please follow instructions from Jamboree staff.

Calls to emergency services should only be made through JamCom.

If this is not possible, a member of Jamboree staff must be notified immediately after the call has been made. Provide the following:

- Description and place of incident
- Expected time of arrival for emergency services
- Your contact details

Sufficient resources are on site to deal with most incidents and will respond quicker than emergency services.

JamCom will co-ordinate directly with the Health & Safety, Facilities and Security Teams.

All incidents, including “near misses” must be recorded and reported to directly to JamCom or your Subcamp.

FIRE PROCEDURE

In the event of discovering a fire:

- a) Raise the alarm at the nearest alarm point and notify other staff in the area.
- b) Contact JamCom or a member of staff who will contact JamCom on your behalf.
- c) If safe, tackle the fire with the equipment available.
- d) Move to the designated assembly point by the safest route.

Fire Assembly points will be identified to you at your first Subcamp council meeting and are clearly signed on the site.

MEDICAL EMERGENCY

In the event serious medical emergencies, ScoutMed should be contacted through JamCom, or contacting a KIST member who will be able to call JamCom.

Calls to the Ambulance services must be made through ScoutMed. If this is not possible, please inform your Subcamp team, or a member of staff who will inform JamCom as soon as the call has been made.